



Board Chair and CEO Report

“Pandemic Recovery” is the context for which the BCHC proceeded during fiscal 2022-2023. After winding down the COVID-19 Assessment Centre in February 2022, the BCHC Physiotherapy and Mental Health and Wellness Teams quickly ramped up in-person group programming while still offering virtual options to enhance accessibility of programs. The Primary Care and Diabetes Teams mobilized resources to ensure clients were brought up to date on vaccinations, preventative screening and chronic disease monitoring.

Through 2022-2023, the Board proceeded with:

- A thorough review of the Results Based Governance – Board Standing Committee Structure subsequently validating the current structure and clarifying the Terms of Reference for the Risk Management, Outcome and Quality Assurance and Governance Committees
- Completion of a comprehensive Strategic Planning process resulting in a new Mission Statement and refreshed Strategic Priorities for 2023-2027

Mission

The BCHC empowers individuals and communities to improve and manage their own health and wellbeing through the provision of integrated healthcare programs and services.

Strategic Priorities

- *Equity driven and person-centered care
 - *Enhanced health outcomes
 - *Collaboration and innovative partnerships
 - *Effectual organizational governance
- Preparation for Accreditation Canada Qmentum Survey in June 2023 as BCHC is transitioning from a former accreditation program to the Accreditation Canada Qmentum program
 - Finalization of a comprehensive review and updating of the Personnel, Occupational Health and Safety, and Privacy policies, Emergency Management Plan and Integrated Risk Management Program
 - Approval of the updated By-laws to ensure compliance with the ONCA legislation
 - Approval of the 2023-2024 Multi-Sector Accountability Agreement and Quality Improvement Plan with Ontario Health inclusive of performance target negotiation

Kristen Hummel

KRISTEN HUMMEL, BOARD CHAIR

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CHRISTINE COLCY, CHIEF EXECUTIVE OFFICER



Our vision for "a healthy and engaged community"

FINANCIAL SUMMARY

SOURCES OF REVENUE

Ontario Health	
Community Health Centre (CHC and Diabetes)	\$6,242,573
Ministry of Health - TPA Midwifery Program	\$9,458,031
Ontario Health (COVID-19 Assessment Centre)	\$ 176,113

	\$15,876,717

EXPENSES BY TYPE

Salaries and Employee Benefits	\$4,873,587
Occupancy Costs	\$777,727
Direct Service and Supplies	\$742,316
Midwifery Program	\$9,458,031

	\$15,851,661

This is a condensed financial report. The statement of Financial Position and Statement of Operations have been extracted from the audited financial statements for the year ended March 31, 2023 as reported by our auditors BDO Canada LLP, Chartered Professional Accountants. Licensed Public Accountants. Complete audited financial statements are available upon request.

Board of Directors

Kristen Hummel, Chair
Beverly Pearl, Vice Chair
Stephanie Sayer, Treasurer
Anita Eveleigh, Secretary
Robert Rymell, Director

Gayle Rushton, Director
Tina Hercules Director
Ruby Redmond-Misner, Director
Stephen Bertelsen, Director



Barrie
Community
Health Centre

***Compassion * Collaboration
*Person-centredness
*Quality and Excellence *Equity**

We Served

5,500 active
clients

over 35,000
visits

157 group
programs with
over 900
participants

Diabetes

Over 7,000 visits
via telephone, virtual
and in-person.

Our Team

45 staff:
physicians,
nurse
practitioners,
nurses, medical
administrative
assistants,
physiotherapists,
social workers,
dietitians,
community health
workers,
health promoters,
diabetes
educators.

Programs

Fitness for Health,
GLAD (arthritis),
Cooking for 1 or 2,
My Best Weight
(obesity),
Well-Being
through
Mindfulness,
Self-Care,
Anxiety Group

RISK MANAGEMENT COMMITTEE

The Committee's key activities in fiscal 2022/23:

- Ensured alignment of performance and accountability with the transition of the Multi-Sector Accountability Agreement from the NSM LHIN to Ontario Health
- Reviewed and updated Personnel and Occupational Health and Safety policies/procedures to comply with changes in the relevant legislation with respect to the context of the pandemic recovery
- Updated the Privacy Policy and Operating policies/protocol with consideration of the need for elevated cybersecurity risk management



OUTCOME AND QUALITY ASSURANCE COMMITTEE

Provided oversight to BCHC's 2022-2023 Quality Improvement Plan (QIP) prioritizing the following key goals for improvement:

- ★ Scaling up preventative cancer screening including:
 - Improvements in the rate of mammography screening as well as working in partnership with Cancer Care Ontario and the hospital's Ontario Breast Screening Program for patients without a primary care provider who need a referral for an abnormal mammogram
 - Above target Improvements in the rate of colorectal and cervical cancer screening
- ★ Increasing the number of complex frail seniors with a comprehensive assessment and documented advanced care planning
- ★ Advancing the monitoring of anti-psychotic medications use for adverse outcomes starting with metabolic syndrome

GOVERNANCE COMMITTEE

The Committee's key activities during fiscal 2022/23 included:

- Assisted with the Board's review of the roles and responsibilities of the existing Board Standing Committees to ensure their continued relevance
- Continued review and updating the By-laws to ensure compliance with the ONCA legislation whilst ensuring the community model of governance was maintained (i.e. ensuring the By-laws had a provision so that the majority of Board members are to be BCHC clients)
- Reviewed and revised Governance Policies
- Supported the ongoing recruitment and mentoring new Board members to fill vacancies

<https://www.bchc.ca/>